

# north little rock **PROUD**

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Summer 2020, Vol. 03, No. 03.

A Publication of the North Little Rock Mayor's Office

# NLR PROUD Features

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The North Little Rock Police Athletic League (PAL) was established in 1998 to create a safe and fun environment for the youth of the community. The program began with 22 police officers coaching eleven flag football teams to engage the youth in something positive.

## **4 NLR Proud Projects Update:**

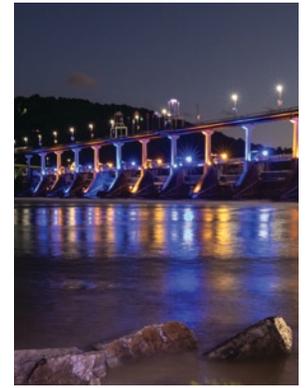
Improvements to our city infrastructure keeps moving on. From city streets to new fire stations and a new police and courts building.

## **7 Back to School:**

What will “Back to School” look like for the NLRSD in 2020. Since the end of school in May of 2020, the question on a lot of people’s minds is what will school look like for the 2020-2021 school year. Administrators, task force members and school board members have been working tirelessly to safely open school using the guidelines of the State Department of Education. Look inside to see what to expect.

## **14 NLR Electric App:**

NLR Electric will finally be moving from the postcard bill to the statement bill. The new statement bill features an easy-to-read format with additional detailed information about electric services.



On the Cover— The Big Dam Bridge is lit in blue and gold in honor of North Little Rock High School graduates.

Photo by Jim Billings.



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north little rock **PROUD**

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# PAL

The North Little Rock Police Athletic League (PAL) was established in 1998 to create a safe and fun environment for the youth of the community. The program began with 22 police officers coaching eleven flag football teams to engage the youth in something positive. The mission is to provide the youth with an atmosphere that promotes growth by means of mentorship. The ultimate goal is always to provide youth opportunities to stay involved at no cost to the participant's parent(s).

PAL offers tee-ball, baseball, softball, kickball, football, cheer, tennis, and taekwondo. On average, approximately 250 youth register for baseball/softball; nearly 200 youth register for football; about 200 youth and adults register for kickball; approximately 50 youth register for tennis; approximately 30 youth register for taekwondo; and 35 youth register for cheer.

PAL activities are free of cost to its participants, which allows households of low income to afford their child to become involved in activities the child desires. This relieves the financial stress that may be put upon a family.

In 2019, Director Shelby Hunter introduced the Leadership In Furthered Education (LIFE) Skills program. Although the program is a great asset within our city, he saw the need for an educational platform. This program has two key elements: career orientation and Police & Community Relations. In the first hour, participants hear from someone in their respective career fields, whether it be a college-based career, trade-based career, military, first responder, or self-employed individual. The second hour is officers discussing traffic stops, search warrants, and knowing your rights.

As the director, Shelby stays involved within the community by



attending and planning community events within the target communities in order to provide an opportunity to advertise the PAL Organization. The program utilizes social media, email, and being seen in the community as avenues of promoting the program and keeping participants and interested person(s) informed of our activities and events.

As an 11-year police officer, Shelby has dealt with having to respond to calls of crime or violence involving youth. The youth he encounters are generally not involved in any activities outside of school. As a baseball coach for PAL for eight years, he knows that the youth engaged in PAL activities are less likely to engage in criminal activities. Youth involved in PAL activities receive mentorship and life skills from their coaches and other volunteers. Shelby has coached baseball with PAL since 2009 and has been the Director since 2018. According to Shelby, "I believe I am finally assigned where I am supposed to be."

Even though the COVID-19 virus has significantly impacted the program, they are still organizing activities to keep the youth involved. PAL

always seeks dedicated volunteers who have the desire and heart to help mold our youth. Anyone wishing to donate to this great program can do so as well. Whether it's an individual or business, reach out to them. Visit their website at [NLRPAL.COM](http://NLRPAL.COM), email them at [nlrpal@nlrpolice.org](mailto:nlrpal@nlrpolice.org), and check them out on Facebook! You may even see the PAL Hummer rolling through the city with music! 

**JOIN OUR TEAM!**

North Little Rock  
**NR**  
Class 1 1904

**NLRFD**  
**GET FIRED UP!**

WITH THE NORTH LITTLE ROCK FIRE DEPARTMENT

MEET OUR RECRUITER   **CAPTAIN RICKY CRANFORD**

TO FIND OUT MORE, CONTACT US AT (501) 340-5377 OR [RCRANFORD@NLR.AR.GOV](mailto:RCRANFORD@NLR.AR.GOV)

THE CITY OF NORTH LITTLE ROCK IS AN EQUAL OPPORTUNITY EMPLOYER

# NLRPROUD

## Projects Update

### North Little Rock Justice Center



**Police and Courts Building** The steel structure for the first level is about 66% complete; with the courts end and community room left to go. The property room and sally port (the 3 bay garage) area has been poured in concrete. The yellow is plastic set in place as a moisture barrier for the concrete. This area is the gym and a large portion of the Patrol Division 

## Streets and Drainage

### Ward 1

- ◆ Idlewild, from Goshen to H Street
- ◆ East D, from JFK to Cedar
- ◆ West 33rd, from 33rd Place to Sycamore
- ◆ 44th, from Camp Robinson to Maple
- ◆ Curtis Sykes, from Main to 110' east of North Olive
- ◆ Richards, from McCain to 500' beyond Stockton
- ◆ Walnut, from 13th to 14th
- ◆ Randolph, from McCain to Fairway
- ◆ Chandler, from 46th to 130' north of West Broadway

### Ward 2

- ◆ East 4th, from Poplar to Main
- ◆ East 4th, from Magnolia to Olive
- ◆ Riverfront Place, from Riverfront Dr to N. Main Street Bridge
- ◆ Maple, from Broadway to Riverfront

### Ward 3

- ◆ West Military, from MacArthur to west edge of Joe K Poch
- ◆ Landski, from MacArthur to Parkway
- ◆ White Oak Crossing, from Commerce Cove to Rich Smith Lane
- ◆ Foxboro, from Nicole to Green Valley
- ◆ Scenic, from W. Pershing to JD Ashley Ln

### Ward 4

- ◆ Crestwood, from North Hills to Fairway
- ◆ Somers, from Dawson to Warden
- ◆ North Locust, from Allwood to 57th
- ◆ Westfield, from Greenbank to Meadowbrook
- ◆ Meadowbrook, from Westfield to Tanglewood

NLRPROUD

# NLR PROUD FIRE STATION UPDATES

Over the next five years every one of our 11 fire stations will receive repair or remodel work with \$10 million in funding from the voter approved NLR PROUD Projects.

## 2020 Projects:

### Fire Station 2

Completed (new roof, flooring, engine room lights and floor). Concrete repaired in front drive.



### Fire Station 10

Completed (new kitchen, bathroom, roof, showers, carpet removal, lockers and engine room painting. New LED lights, vanities and blackout shades). Concrete repaired in front drive.



### Fire Station 4

Completed (Roof repair, new flooring, extensive new drainage system, vent units, ceiling grid and extensive caulking, power washing of the entire station). Repair of the outside stucco and structure, including all water damage.

### Fire Station 5

(UV lights installed in HVAC system to prevent mold, both roofs re-modeled and complete).

### Fire Station 6

Design Phase complete (Footings, some concrete, utilities are complete, in full construction mode). Metal will arrive in 60 days or less). Estimated date of completion 8 February 2021 (all on schedule).



### Fire Station 11

In Progress (New drainage system for engine room, new plumbing for septic system, new base radio and phones). Awning is being completed in the next 3 weeks that will connect the engine room with the living quarters.



## 2021 Projects:

### Fire Station 9

(2021)

### Fire Station 3

(Gathering estimates, 2021)

### Central Fire Station

2021-2022 



### Fire Station 7

Completed

### Fire Station 8

(Land acquisition being finalized, Contracts for architect and design phase are commencing).



## Jump Start Projects Coming to Life

Robert Birch-Director of Development-City of North Little Rock

**I**n the Winter 2020 issue of North Little Rock Proud, an update on the status of the seven-year Jump Start revitalization programs was given. In that update, the project's scope was detailed along with the six project goals:

1. Provide transportation choices and enhance mobility/walkability.
2. Increase in housing development/mixed-use buildings.
3. Enhance economic development.
4. Support existing communities/activity centers/dynamic growth.
5. Support environmentally responsible development.
6. Quality of place and healthy communities.

Since we entered August 2020, the program has moved into overdrive. The City received final plans from Crafton Tull and Associates engineer Brad Peterson and on Tuesday, August 4th, Mayor Smith and Head Engineer for the City of North Little Rock, Chris Wilbourn signed off on the notice to proceed and sent it to the Arkansas Department of Transportation to put the Levy project out for bid. The next step will be a three to four-week bid process then the project will begin. The

project will span Camp Robinson from 33th Street to 37th Street.

There will also be a small part of Pike Avenue that will be turned into a one way. This will allow for a smoother and safer flow of traffic and a more walkable area. Along with resurfacing the road, several entrances will be moved for safer entrances and exits for businesses along Camp Robinson. The sidewalks will be widened for a beautiful walking environment. Perhaps the most significant change will be the narrowing of Camp Robinson from four lanes to two. The project is set to be completed by the Summer of 2021.

In Park Hill, plans have been a little more complicated and the project has been running about six months behind the Levy project. But things have quickly changed. Boosted by work from Garver Engineering, the Arkansas Highway Department and Metroplan have pushed to have a final submission to be completed by August 30th. This is a big boost to a program that seemed to have stalled out at the 30% plan mark. But with help from State Representative Carlton Wing, Park Hill Business Association members



Kent Walker and Lindy Lanford, and Park Hill Neighborhood Association President John Greegan, the obstacles were overcome. One of the main issues was the need to enlarge the size of the sidewalk. After much discussion, Chris Wilbourn and Charles Cullen from Garver Engineering came up with a solution that ArDoT and Park Hill approved. Now with the landscaping and sidewalks worked out, the plans are quickly moving to completion.

The project will stretch from A to H Streets and include a road overlay, new medians, new buffer zones, sidewalks, and some innovative drainage and landscaping. The project is set to be completed late summer of 2021. 



# The “New Normal” for Back to School

Robert Birch-Director of Development-City of North Little Rock/Chairman of the NLRSD Back to School Task Force.

## The Task at Hand

Planning for anything has been a challenge since March 12th when the Governor announced the first COVID-19 positive test at Arkansas Children’s Hospital. The North Little Rock School District sat at a crossroads of leadership. The school board unanimously voted Dr. Keith McGee as interim superintendent. As assistant superintendent, Dr. McGee was already in on the planning of finishing the 2019-2020 school year and preparing for the next year. The challenge with going forward with a plan for 2020-2021 was that no one knew what was to come.

The idea of the “Virtual Academy” was born. Teacher training became a focus as well as finding a leader for the virtual academy. The District invested in that role by appointing Dr. Brouke Reynolds as the virtual academy director.

## Task Force Goes to Work

In late June of 2020, Dr. McGee and the district chose to form a reopening task force. This plan was encouraged by the State Department of Education’s ready for learning plan. The group was formed with administrators, teachers, supervisor of nurses, special education coordinators, Latinx community leaders, City and State staff, the Innovation Hub, Chamber of Commerce, and parents. There was discussion of an AA/BB option for students to split the week into a Monday-Tuesday group, everyone virtual on Wednesday so the schools could be thoroughly cleaned, and then a Thursday-Friday group. Basically cutting the number of students in the building in half. The challenges to this plan immediately arose.

Too many students didn’t have access to the internet. So at the July 7th meeting, the AA/BB plan was set aside.

Without internet availability to make it equitable for all students, it presented too many obstacles. With that, the task force recommended the two options that were left.

Offering a virtual academy with a full-semester commitment and offering a full five-day traditional setting.

The State mandated that districts had to provide an in-person plan for students. All along, Dr. McGee reminded the task force to be flexible.

Every day things were changing.

## Learning how to pivot in the age of COVID-19

On Monday, July 27th, Governor Asa Hutchinson and Secretary Johnny Key announced a huge step towards closing the equity gap on internet connectivity. The Governor announced a \$10 million statewide grant to purchase wireless hotspots to provide access to those students who do not have the ability to access the internet. This



## North Little Rock School District Elementary Re-entry Plan 2020-2021

*Standard Operating Procedures for Elementary Schools-On Campus*

### Transitioning – Elementary Schools

Written standard operating procedures will be implemented while taking preventative measures such as

- 1) Allowing students and requiring staff to wear face masks/coverings while in large group gatherings
- 2) Conducting cleaning of hallways and high-touch surfaces throughout the school day
- 3) Designating areas of the hallway (i.e., lanes) to walk to keep students separated (to the extent practical);
- 4) Administrators and teachers will limit mixing/interaction between groups (to the extent possible).

For class changes and other transitions throughout the school day:

1. Buildings may schedule additional time for transitions. Any extra time will be reflected in the master schedule.
2. Certain areas of the hallway (i.e., lanes) will be designated as flow paths to keep students separated and to minimize the congregation of students.
3. Each school will have a plan for fourth and fifth-grade students to remain with their homeroom class and rotate safely as a class to other rooms. (ex: all students will move in a clockwise direction, time may be staggered)
4. Each school will have a plan for all students moving to their Fine Arts classes safely (ex. all students progress in one direction, staggering class times).

### General Procedures

1. Each campus will have a written standard operating procedure.
2. Hand sanitizer will be provided for students and staff.

cleared a path for the task force and the District to look at the AA/BB option again. This option was paramount to the vast majority of our teachers.

The task force made every decision based on a few directives: The safety of our students and teachers, equitable education for all, the ability to pivot to fully online learning, and staying within the state guidelines. At every step the safety and wellbeing of every teacher and student were placed at the forefront. Then on the Governor's Friday, July 31st press conference, it was announced that districts must plan for a five-day in-school option. At that time, the AA/BB option was removed from the task force recommendation to the board, even though they could still vote that option.

On August 6th, Dr. McGee and his staff gave his presentation for a traditional five-day option and a 100% virtual option. The board approved this plan and this is how the year will move forward until NLRSD has to pivot again.

### Frequently Asked Questions

This Frequently Asked Questions section of [NLRSD.org](http://NLRSD.org) has been created to provide answers to our stakeholders in the North Little Rock School District. This is an evolving document so check back often to see if a question has been addressed. For a look at the latest frequently asked questions and general procedures for the Fall of 2020 go to [NLRSD.org](http://NLRSD.org).

3. Cleaning of classrooms and high-touch surfaces will be conducted and monitored each day.
4. Each building will have a designated isolation area for students and staff who present Covid-19 symptoms while on school grounds. The isolation room will be supervised and will follow CDC and ADH guidelines regarding social distancing, etc.
5. Teachers will limit partner and group work as much as possible.
6. Families will be surveyed at the end of each semester to gauge interest in continuing online learning to reduce the number of students requiring face-to-face, traditional instruction.
7. An academic baseline will be established following the District's assessment schedule; pre-assessments will also be developed and administered in Math and ELA classes.
8. Teachers will be required to contact parents frequently to identify where students are academically.
9. School counselors will offer support to students and parents on a consistent basis.

### Recess Procedures

1. Movement from classrooms to the playground will be orderly and utilize social distancing.



2. A schedule will be established so that all classes will have time on the equipment.
3. Students will wash/sanitize their hands before and after recess.
4. Staff will monitor students to practice social distancing as much as possible.



## North Little Rock School District Secondary Re-entry Plan 2020-2021

*Standard Operating Procedures for Secondary Schools-On site*

### Classroom Procedures

#### Blended Learning

1. Secondary schools will follow their master schedule as much as possible. The master schedule will be used to balance class numbers as much as possible – unused desks and furniture will be removed from classrooms to maximize social distancing (to the extent practicable).
2. Teachers will limit partner or group work as much as possible.
3. Adequate distance between the teacher's desk/board and students' desks will be measured and marked by tape and cones.
4. Each school will identify and utilize large spaces (i.e., gymnasiums, auditoriums, outside spaces – as weather permits) for social distancing.
5. Teachers will be required to wear a mask unless teaching can occur 12 feet from students.
6. Staff will sanitize desks and high touch surfaces frequently.
7. Students and staff will use hand sanitizer before entering and exiting the classroom.
8. Students will be taught proper hand-washing and sanitizing techniques.
9. A hanging plastic barrier will be used in all classrooms. And in small group settings, a plexiglass barrier will be used. The plexiglass barriers will be lightweight and portable.

#### Transitioning

Written standard operating procedures will be implemented while taking preventative measures such as:

- 1) Allowing students and requiring staff to wear face masks/coverings while

in large group gatherings;  
 2) Conducting cleaning of hallways and high-touch surfaces throughout the school day; and  
 3) Designating areas of the hallway (i.e., lanes) to walk to keep students separated (to the extent practical).  
 Administrators and teachers will limit mixing/interaction between groups (to the extent possible).

For class changes and other transitions throughout the school day:

1. Buildings may schedule additional time for transitions. Any extra

time will be reflected in the master schedule.

2. Certain areas of the hallway (i.e., lanes) may be designated as flow paths to keep students separated and to minimize the congregation of students.
3. Each school will have a plan for staggering class changes to decrease the number of students in hallways at one time; Bells may or may not be used in the secondary schools in order to minimize disruptions—each teacher will have a schedule to

follow (ex: by hall, odd/even room numbers, grade/course).

## General Procedures

1. Each campus will have a written standard operating procedure.
2. Hand sanitizer will be provided for students and staff.
3. Cleaning of classrooms and high-touch surfaces will be conducted and monitored each day.
4. Each building will have a designated isolation area for students and staff who present Covid-19 symptoms while on school grounds. The isolation room will be supervised and will follow all CDC and ADH guidelines regarding social distancing, etc.
5. Teachers will limit partner or group work as much as possible.
6. An academic baseline will be established following the District's assessment schedule; pre-assessments may also be developed and administered in Math and ELA classes.
7. Teachers will be required to contact parents frequently to identify where students are academically.
8. School counselors will offer support to students and parents on a consistent basis. 

## 2020 Census Deadline Moved Up

**The U.S. Census deadline has been moved up to September 30, 2020.**

**According to the Census Bureau, 63 percent of U.S. households have filled out their census, while North Little Rock is currently only at 58.6 percent.**

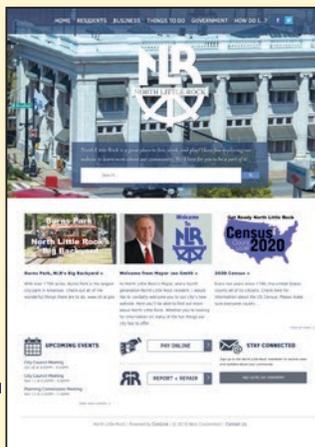
**States receive hundreds of billions of federal dollars per year - dollars guided by census data - to help fund the whole range of federal programs that benefit states, including infrastructure, health care, and the social safety net. This year's Census is worth over 675 billion dollars, which comes to \$3,300 for each resident each year for the next ten years.**

**If you know someone who has not yet responded, please encourage them to do so today online, over the phone at 844-330-2020 for English or other languages, or by mail.**



Visit us at [nlr.ar.gov](http://nlr.ar.gov) for the latest on what's happening in your city and tons of info and shortcuts to services!

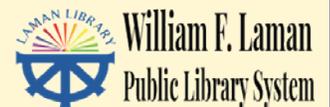
Only on the web...



Send in your requests using our Report and Repair system and get email confirmation of when your issue has been addressed. Follow the "report a problem" link on our homepage or download the app.

United States  
**Census  
 2020**

The 2020 Census deadline has been moved up to September 30, 2020. If you know of someone who has not yet responded, please encourage them to do so today either online, by phone (844) 330-2020, or my mail.



lamanlibrary.org has a new look. They improved the site's looks, increased visibility, and streamlined their information, which make it much easier to find what you're looking for. The new design also allows for quick links to important resources.

# Get to know your NLR Employees

## Getting to know – Captain Ricky Cranford

When you meet Captain Ricky Cranford, it is easy to understand his passion for working for the North Little Rock Fire Department. “I have always loved working with people. I love being able to help them,” states Captain Cranford. Since 1996 he has been a valued member of the Fire Department. Growing up, Captain Cranford idolized firefighters. In 1996 he began his career at Fire Station 8 off MacArthur. That is where he spent the majority of his career until he was promoted to Lieutenant when he moved to Station 2 on East Broadway. “The best thing about being a fireman is your bond with your station team. They become a second family.” Captain Cranford knows a lot about family! He and his wife Sharon have together since 2006 and will have been married for 13 years this coming April. Between him and his wife Sharon, they have a big family with kids and grandkids! Cranford joked, “We are thinking



about starting our own football team.” In May of 2015, Lieutenant Cranford moved to Central Station downtown to become the Administration Staff Captain. In this role, he oversees the computer programs, inventory, uniforms, and communications and is the Hazmat Coordinator. One of the fun projects he is working on now is relocating his original fire station home, Station 8, to Burns Park. He says he misses his station family, but working at the Central Office, his family has grown because he gets to work with all the stations. “Ricky has been an asset to the N.L.R.F.D for the last 24 years. There is no job assigned to Ricky that he can’t accomplish,” said Chief Gerald F. Tucker North Little Rock Fire Department.

In his downtime, Captain Cranford enjoys working out, college football and basketball, hunting, and fishing. 

## Getting to know – Melissa Ervin

The mission statement of the Community Development Department begins with, “To develop an attitude of hope and promise for neighborhood revitalization and preservation.” The head of this department providing hope and promise is Melissa Ervin.

Melissa began employment with the City of North Little Rock in February of 2002 in the Finance Department. Her responsibilities included working closely with the City’s Community Development Agency on grants received through the Department of Housing and Urban Development (HUD).

When the opportunity arose to transfer to Community Development in 2010, she jumped at the chance. She was appointed as Director of the Agency in 2015.



“I like the fact that all of the HUD funding the City receives is used for the benefit of its low to moderate-income citizens. The grants offer flexibility in the types of activities that can be conducted, which keeps day-to-day work very interesting. I am able to interact with first-time homebuyers and various nonprofits. I also enjoy Community Development’s partnership with our City Engineer’s office and City Council Members in identifying and funding street and drainage projects that are vital to their wards.” says Ervin.

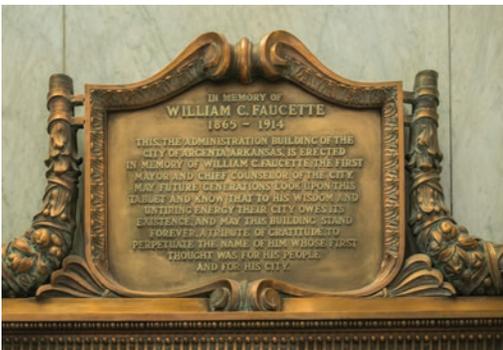
Melissa has been married to her husband Scott for 40 years and plans to retire at the end of the year. “I’m looking forward to enjoying my retirement with my husband!” 



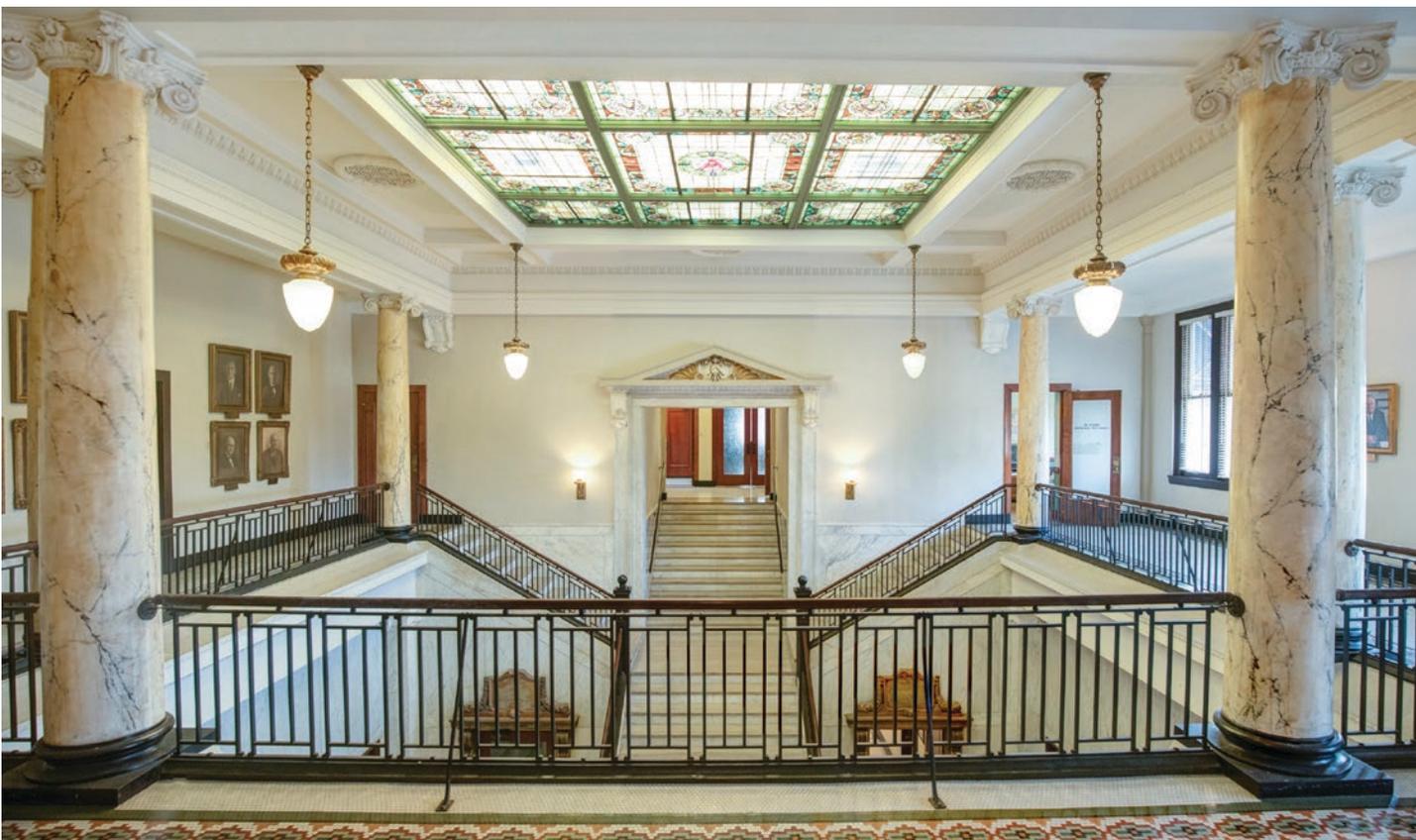
The two-story City Hall building, with full basement, was constructed and furnished at a total cost of just over \$90,000 in 1914-15. A grand opening and dedication was on July 5, 1915.

# City Hall History

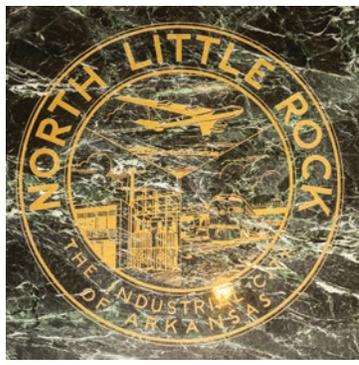
The cornerstone for Argenta's new City Hall was laid at the southwest corner of the building on July 27, 1914 and construction proceeded. A local legend that the foundation, built on quicksand, was stabilized by cotton bales is just legend.



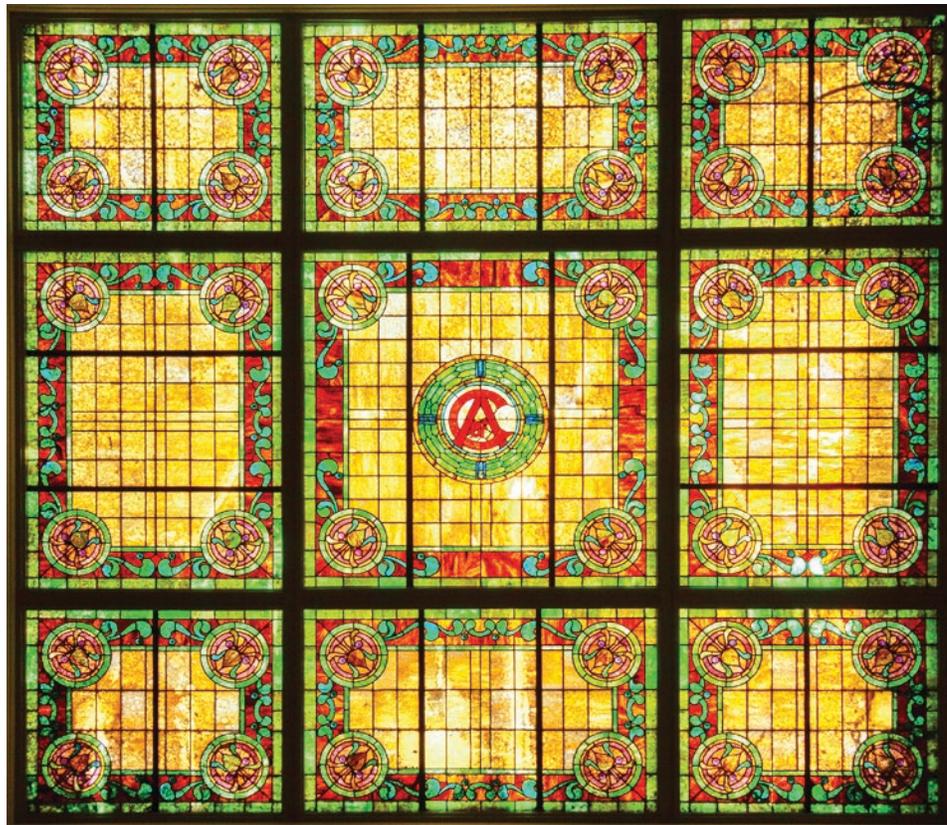
Original brass door hardware features the Arkansas State seal, and the door knobs say, "Argenta Administration Building, 1914." There are two bronze tablets in the lobby, one is the official building tablet and the other is a memorial to former Mayor William C. Faucette.



The interior of the lobby was finished with imported Florentine marble. There are a total of four skylights in the building. Three are stained glass with the "C of A" (City of Argenta) logo, and the skylight above the back staircase is plain glass.



Housing all the city's offices, council chambers and municipal court, the Neoclassical style building, designed by architect John L. Howard, features rows of fluted ionic columns on its western and southern elevations, an accentuated front entrance crowned by an arched pediment, and a rooftop balustrade. The exterior is made out of cast-stone and terra cotta block.



Prominently displayed throughout the building's interior is the "City of Argenta" logo. It appears on skylights, capitals of the lobby columns, triangular pediment above the staircase, brass wall sconces and doorknobs, and on the original Mayor's chair in the Council Chambers.



# NLR Electric's new My Account APP

On August 3, 2020, NLR Electric introduced a new billing and payment system.

This is an exciting time and could not have been accomplished without the support of our leaders, the NLR IT Department, and many from the NLR Electric Department. They have worked diligently and tenaciously to implement this new system. Our new system brings some much-needed changes. Two of the most significant changes are the statement bills and a payment app with no processing fees.

## Statement Bill

NLR Electric will finally be moving from the postcard bill to the statement bill. The new statement bill features an easy-to-read format with additional detailed information about electric services. The new statement bill will also include a new account number. Please reference this number when making payments. To understand your new bill, visit [www.nlrelectric.com/newbill](http://www.nlrelectric.com/newbill).

## New Payment App

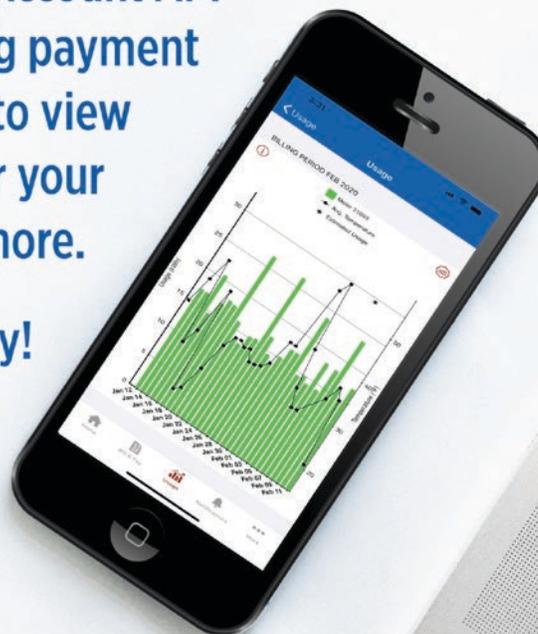
The NLR Electric app is our free online bill payment system that allows you to review and monitor your energy usage. If you are new to paying your bill online, you will need to create an NLR Electric app account. We do have to ask our customers who already pay online to create a new account, although it is an extra step, we know you will find it worth it.

The NLR Electric App Features:

- Provides 24-hour access to the account.
- Sends an email notification when a new electric bill is generated.
- Allows you to pay electronically using American Express, Visa, MasterCard, Discover, or an electronic check transaction.
- Displays posting of payments in real time.
- Provides current and historical billing information and payment history.
- Outlines energy usage in graphs.
- Allows you to enroll in Paperless Billing.
- Allows a single payment for multiple accounts.
- **Free download** for your smartphone or tablet by searching for “NLR Electric” on either the Apple Store or Android Market. The login information is the same for both the web and mobile app.
- If you need to pay quickly and don't have time to register, use NLR Electric's Pay Now feature at [nlrelectric.com/my-account](http://nlrelectric.com/my-account). Just use your billing account number and your last name or the name of your business to pay your bill.
- For more information, contact NLR Electric Customer Service at 501-975-8888 or email [custserv@nlr.ar.gov](mailto:custserv@nlr.ar.gov). 

**NLR Electric's NEW My Account APP**  
is our **FREE** online billing payment  
system that allows you to view  
or pay your bill, monitor your  
energy use, and much more.

**Download the APP today!**



For more information, please visit  
[nlrelectric.com/my-account](http://nlrelectric.com/my-account)

# North Little Rock Contact Information

|                                 |                                |                 |                                 |
|---------------------------------|--------------------------------|-----------------|---------------------------------|
| <b>Mayor</b>                    | <b>Joe A. Smith</b>            | <b>975-8601</b> | <b>mayor@nlr.ar.gov</b>         |
| <b>City Clerk and Treasurer</b> | <b>Diane Whitbey</b>           | <b>975-8617</b> | <b>Dwhitbey@nlr.ar.gov</b>      |
| <b>City Attorney</b>            | <b>Amy Fields</b>              | <b>975-3755</b> | <b>nlrlegal@nlr.ar.gov</b>      |
| <b>Judge (Traffic)</b>          | <b>Judge Randy Morley</b>      | <b>791-8562</b> | <b>judy.west@nlrpolice.org</b>  |
| <b>Judge (Criminal/Civil)</b>   | <b>Judge Paula Juels Jones</b> | <b>791-8559</b> | <b>vicki.weed@nlrpolice.org</b> |

## City Council

|                              |                       |                 |                             |
|------------------------------|-----------------------|-----------------|-----------------------------|
| <b>Ward 1 Council Member</b> | <b>Debi Ross</b>      | <b>753-0733</b> | <b>dross@nlr.ar.gov</b>     |
| <b>Ward 1 Council Member</b> | <b>Beth White</b>     | <b>758-2738</b> | <b>bwhite@nlr.ar.gov</b>    |
| <b>Ward 2 Council Member</b> | <b>Maurice Taylor</b> | <b>690-6444</b> | <b>mtaylor@nlr.ar.gov</b>   |
| <b>Ward 2 Council Member</b> | <b>Linda Robinson</b> | <b>945-8820</b> | <b>lrobinson@nlr.ar.gov</b> |
| <b>Ward 3 Council Member</b> | <b>Steve Baxter</b>   | <b>804-0928</b> | <b>sbaxter@nlr.ar.gov</b>   |
| <b>Ward 3 Council Member</b> | <b>Ron Harris</b>     | <b>758-2877</b> | <b>ronharris@nlr.ar.gov</b> |
| <b>Ward 4 Council Member</b> | <b>Charlie Hight</b>  | <b>944-0670</b> | <b>chight@nlr.ar.gov</b>    |
| <b>Ward 4 Council Member</b> | <b>Jane Ginn</b>      | <b>749-5344</b> | <b>jpginn@nlr.ar.gov</b>    |

## Departments

|                                     |                             |                 |   |
|-------------------------------------|-----------------------------|-----------------|---|
| <b>Airport</b>                      | <b>Clay Rogers</b>          | <b>835-5654</b> | <b><a href="mailto:crogers@nlr.ar.gov">crogers@nlr.ar.gov</a></b>                             |
| <b>Animal Control</b>               | <b>David Miles</b>          | <b>791-8577</b> | <b><a href="mailto:dmiles@nlr.ar.gov">dmiles@nlr.ar.gov</a></b>                               |
| <b>Code Enforcement</b>             | <b>Tom Wadley</b>           | <b>791-8581</b> | <b><a href="mailto:nlrcodeenforcement@nlr.ar.gov">nlrcodeenforcement@nlr.ar.gov</a></b>       |
| <b>Commerce</b>                     | <b>Mary Beth Bowman</b>     | <b>975-8881</b> | <b><a href="mailto:mbowman@nlr.ar.gov">mbowman@nlr.ar.gov</a></b>                             |
| <b>Communications</b>               | <b>Jim Billings</b>         | <b>975-8833</b> | <b><a href="mailto:jbillings@nlr.ar.gov">jbillings@nlr.ar.gov</a></b>                         |
| <b>Economic Development</b>         | <b>Robert Birch</b>         | <b>516-0839</b> | <b><a href="mailto:rbirch@nlr.ar.gov">rbirch@nlr.ar.gov</a></b>                               |
| <b>Electric Dept.</b>               | <b>Scott Springer</b>       | <b>975-8888</b> | <b><a href="mailto:custserv@nlr.ar.gov">custserv@nlr.ar.gov</a></b>                           |
| <b>Emergency Services</b>           | <b>Leonard Montgomery</b>   | <b>340-5365</b> | <b><a href="mailto:leonard.montgomery@nlrpolice.org">leonard.montgomery@nlrpolice.org</a></b> |
| <b>Engineering</b>                  | <b>Chris Wilbourn</b>       | <b>371-8345</b> | <b><a href="mailto:cwilbourn@nlr.ar.gov">cwilbourn@nlr.ar.gov</a></b>                         |
| <b>External Affairs</b>             | <b>Margaret Powell</b>      | <b>975-8605</b> | <b><a href="mailto:mpowell@nlr.ar.gov">mpowell@nlr.ar.gov</a></b>                             |
| <b>Finance</b>                      | <b>Ember Strange</b>        | <b>975-8802</b> | <b><a href="mailto:nlrfinance@nlr.ar.gov">nlrfinance@nlr.ar.gov</a></b>                       |
| <b>Fire</b>                         | <b>Chief Gerald Tucker</b>  | <b>340-5377</b> | <b><a href="mailto:gtucker@nlr.ar.gov">gtucker@nlr.ar.gov</a></b>                             |
| <b>Fit 2 Live</b>                   | <b>Isaac Henry</b>          | <b>975-8780</b> | <b><a href="mailto:ihenry@nlr.ar.gov">ihenry@nlr.ar.gov</a></b>                               |
| <b>Human Resources</b>              | <b>Betty Anderson</b>       | <b>975-8855</b> | <b><a href="mailto:banderson@nlr.ar.gov">banderson@nlr.ar.gov</a></b>                         |
| <b>Information &amp; Technology</b> | <b>John Barber</b>          | <b>975-8888</b> | <b><a href="mailto:jbarber@nlr.ar.gov">jbarber@nlr.ar.gov</a></b>                             |
| <b>Neighborhood Services</b>        | <b>Dan Scott</b>            | <b>791-8500</b> | <b><a href="mailto:nlrneighborhoodserv@nlr.ar.gov">nlrneighborhoodserv@nlr.ar.gov</a></b>     |
| <b>Parks and Recreation</b>         | <b>Terry Hartwick</b>       | <b>791-8538</b> | <b><a href="mailto:parksandrec@nlr.ar.gov">parksandrec@nlr.ar.gov</a></b>                     |
| <b>Planning</b>                     | <b>Shawn Spencer</b>        | <b>975-8835</b> | <b><a href="mailto:sspencer@nlr.ar.gov">sspencer@nlr.ar.gov</a></b>                           |
| <b>Police</b>                       | <b>Chief Tracy Roulston</b> | <b>771-7101</b> | <b><a href="mailto:nlrpd@nlrpolice.org">nlrpd@nlrpolice.org</a></b>                           |
| <b>Safety</b>                       | <b>Kenny Stephens</b>       | <b>951-2397</b> | <b><a href="mailto:kastephens@nlr.ar.gov">kastephens@nlr.ar.gov</a></b>                       |
| <b>Sanitation</b>                   | <b>Condo Breedlove</b>      | <b>371-8340</b> | <b><a href="mailto:nlrsanitation@nlr.ar.gov">nlrsanitation@nlr.ar.gov</a></b>                 |
| <b>Workforce Development</b>        | <b>Todd Larson</b>          | <b>975-8614</b> | <b><a href="mailto:tl@nlredc.com">tl@nlredc.com</a></b>                                       |
| <b>Senior Citizens Center</b>       | <b>Susan Russell</b>        | <b>975-4297</b> | <b><a href="mailto:sgibson@nlr.ar.gov">sgibson@nlr.ar.gov</a></b>                             |
| <b>Street</b>                       | <b>Patrick Lane</b>         | <b>340-5356</b> | <b><a href="mailto:plane@nlr.ar.gov">plane@nlr.ar.gov</a></b>                                 |
| <b>Traffic Services</b>             | <b>Kenny Stephens</b>       | <b>340-5352</b> | <b><a href="mailto:kastephens@nlr.ar.gov">kastephens@nlr.ar.gov</a></b>                       |
| <b>Vehicle Maintenance</b>          | <b>Kenny Brock</b>          | <b>340-5371</b> | <b><a href="mailto:kbrock@nlr.ar.gov">kbrock@nlr.ar.gov</a></b>                               |



**Emergency dial - 911**

# CENSUS 2020 *with the*



## WHAT IS IT?

AN OFFICIAL COUNT OF EVERYONE LIVING IN THE U.S.



## WHAT'S AT STAKE?

Data is used to determine the placement and funding of:



SCHOOLS



ROADS



HOSPITALS



BUSINESSES



And the political representation of your community!

## 3 WAYS TO GET COUNTED:



**ONLINE,**

[www.census.gov](http://www.census.gov)



**BY PHONE,**

1 (800) 923-8282

*or*



**BY MAIL!**

Forms will be sent to your home in April.



Count **EVERYONE** living or staying in your home as of April 1.



Your information is secure and will never be shared!



LEARN MORE AT [ARCOUNTS.ORG](http://ARCOUNTS.ORG)

